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July 14, 2003

Brian Conboy
Advanticom, Inc.
46 South Linden Street
Suite A
Duquesne, PA 15110

Dear Mr. Conboy;

I am sending this letter to thank you and your fine staff for the recent installation of our new Toshiba phone system. After having many restless moments about the installation and cut over to the PRI T1 service which I thought was going to be a nightmare, went off without a hitch. Working with lawyers can sometimes be an adventure. Since the installation I have not had one complaint about the new phones, this in of it's self in no small feat. The couple of minor programming changes that needed to be made after installation were handled quickly and professionally.

I would like to thank Dean Ranalli and Shawn Kunselman for their time and patience in answering all of the questions put to them. If I can ever be of assistance or if your company needs a recommendation please do not hesitate to contact me.

Sincerely,



Martin H. Cohen
Manager, Information Systems