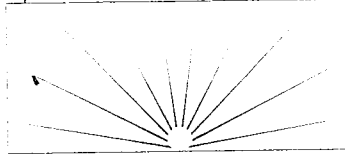


Spectrum Family Network



Community-based Support Services for Families and Children

6117 Broad Street
Pittsburgh, PA 15206-3011
(412) 342-2300
(412) 362-9807 Fax



COA
ACCREDITED

Henry C. Lipinski
President

221 Penn. Avenue
Suite 3000
Wilkesburg, PA 15221-2113
(412) 342-2300
(412) 342-2329 Fax

521 Plymouth Street
Greensburg, PA 15601-4383
(724) 832-3600
(724) 832-7786 Fax

26 South Main Street
Washington, PA 15301-6312
(724) 222-7500
(724) 222-5215 Fax

February 22, 2005

RE: Advanticom Job Performance

Don Lecci
Advanticom Inc.
46 South Linden Street
Suite A
Duquesne, Pa 15110

Attention: Don Lecci, Project Manager

Dear Mr. Lecci:

I am writing this letter to express the thanks of Spectrum Family Network to Advanticom for the professional manner in which you and your workers completed the phone system networking and installation for our company. Your company completed the work on schedule and provided Spectrum Family Network with the training and support necessary to ensure a smooth transition to the new system that you installed. Not only during and directly after the install but you have continued to provide that support and advice necessary to this day. I would and will recommend your company to any peer agencies/businesses that are in need of such services.

Thanks again for your assistance.

Sincerely,

Jack Chambers
Director of Technology
Spectrum Family Network