



MT. LEBANON
PENNSYLVANIA

MUNICIPAL BUILDING
710 WASHINGTON ROAD
PITTSBURGH, PA 15228
PHONE (412) 343-3400

January 21, 2005

Advanticom
Attn.: John Atkinson
Suite A
46 South Linden Street
Duquesne, PA 15110

Dear John:

I want to express my gratitude and that of the whole municipality for Advanticom's assistance in our recent move. As you know this was the second time we have moved in two years. The comments I got from everybody was the move was so smooth that the only thing they had to do was walk in the building and turn on their equipment.

Advanticom's help in planning every aspect of the phone system move made my life a lot easier and less stressful. When you are moving a municipality there are a lot of things that can go wrong, and usually do. Knowing that I had Advanticom watching my back allowed me to sleep easier. Usually, I do not endorse a company or product but I fell very comfortable giving our recommendation to your crew and company.

I especially want to thank Dave Kinder who became my second set of hands and brain. Mr. Kinder would follow-up and make sure everything was in place in plenty of time to sit back and breathe. There were many times when he would call and I would think; "What am I supposed to have ready for Dave?" Mr. Kinder continually went beyond the norm and made sure I was taken care of.

Again, thank you for an uneventfully move!

Sincerely,

Kevin Sweeney
MIS Manager
Mt. Lebanon Municipality